

If you have concerns about client care and/or services, we encourage you to contact the Director of that site. If you feel that your concerns not been addressed in a manner that suits you, you may contact the following local, state or accreditation authorities:

Gresham Recovery Center - Program Director
503.761.6006

Tigard Recovery Center & Hillsboro Recovery Center - Program Director
503.624.0312

Portland Recovery Center - Program Director
503.239.8400

If you are in our medication assisted treatment program you may also contact the Joint Commission:

Phone: 1-800-994-6610

Email: complaints@jointcommission.org



To file a complaint with the State of Oregon:

Department of Human Services
Addiction and Mental Health Division
500 Summer St. NE E86
Salem, Oregon 97301 (503) 945-5763

To file a complaint with Multnomah County / Verity:

Multnomah County/ Verity
Quality Management Coordinator
421 SW Oak Street Suite 520
Portland, Oregon 97204-1620 (503) 988-5887

To file a complaint with Washington County:

Washington County Department of Human Services
Addiction & Mental Health Services
155 N. First Ave, MS 70
Hillsboro, OR 97124
Addictions: (503) 846-8881
Mental Health: :(503) 846-4554